Online Ordering Benefits

Contract pricing

Your contract price is applied to products after your login to your account on our online store making it easy for you to see and order products at your price.

Reduce your admin costs

Using the online portal you can access all your account information. Current and past invoice or statements, pay your account, re print invoices. We can offer you different login structures and set order limits for individual staff members. Just tell us what you need, and we will make it happen.

Place and manage orders online

You can now place orders at the click of a button! By logging into your online account, you can access your contract pricing, place orders, create order templates, check your back orders, import orders from your system via CSV. Your online portal allows you to have full control over your ordering. You have access 24/7 to pricing, availability and technical data.

Spare Parts

Along with our extensive library of technical downloads there is a spare parts listing for commonly serviced products on the product page. You can view and order spare parts for our product.

Freight options

When ordering online you can choose a freight option that suits you. You can select from one of the carriers quoted and you have the option to use your own freight account.

Customer account dashboard walk-through

1. My Profile – Your details are here. And you set up the web portal defaults so they are the way you like it. Things like No or items per page and grid or list display.

2. My Pages – The place where all your pages can be accessed not just the quick view screen at the bottom of the dashboard.
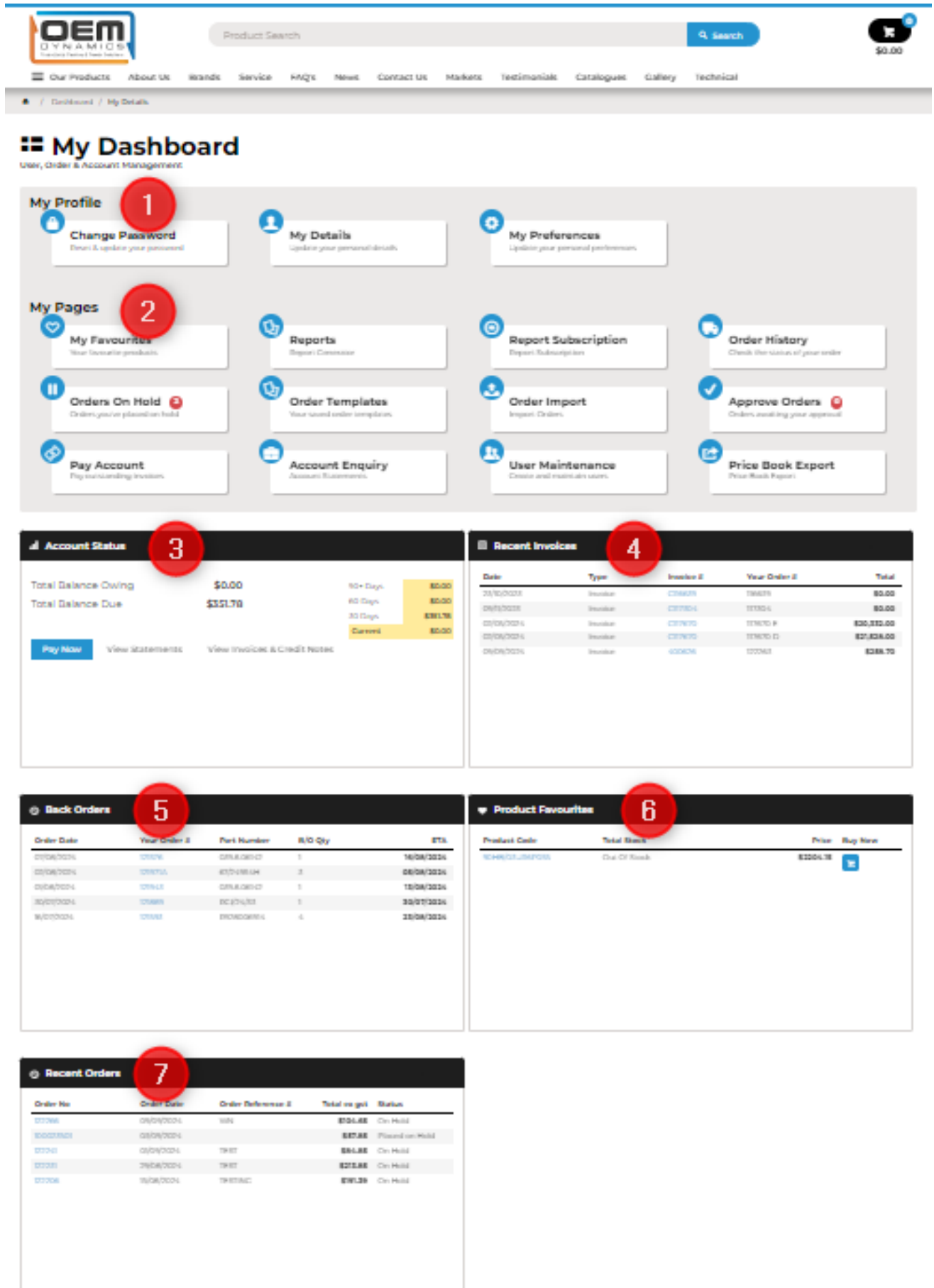
Quick view section

3. Account Status. Quick and easy view of balances. Also pay now, view statement and invoices

4. Recent Invoices. Access your most recent invoices. With the ability to copy to a new order.

5. Back Orders. Items currently on back order and delivery ETA.

6. Product Favorites. When you add an item to your Favorites they are listed here for fast access.

7. Recent orders. Check the status of you outstanding order. You can view the detail and copy to new order.

Online Ordering Benefits

OEM DYNAMICS — Engineered Cooling & Power Solutions

My Dashboard
User, Order & Account Management

My Profile ①
- **Change Password** — Reset & update your password
- **My Details** — Update your personal details
- **My Preferences** — Update your personal preferences

My Pages ②
- **My Favourites** — Your favourite products
- **Reports** — Report Generator
- **Report Subscription** — Report Subscription
- **Order History** — Check the status of your order
- **Orders On Hold** — Orders you've placed on hold
- **Order Templates** — Your saved order templates
- **Order Import** — Import Orders
- **Approve Orders** — Orders awaiting your approval
- **Pay Account** — Pay outstanding invoices
- **Account Enquiry** — Account Statements
- **User Maintenance** — Create and maintain users
- **Price Book Export** — Price Book Export

Account Status ③

Total Balance Owing	$0.00	90+ Days	$0.00
Total Balance Due	$351.70	60 Days	$0.00
		30 Days	$351.70
		Current	$0.00

Pay Now   View Statements   View Invoices & Credit Notes

Recent Invoices ④

Date	Type	Invoice #	Your Order #	Total
28/10/2023	Invoice	C266131	196019	$0.00
06/01/2026	Invoice	C137104	17704	$0.00
02/09/2024	Invoice	C37670	17970 P	$20,332.00
02/09/2024	Invoice	C37670	17970 D	$27,826.00
09/08/2024	Invoice	C00676	172363	$289.70

Back Orders ⑤

Order Date	Your Order #	Part Number	B/O Qty	ETA
07/08/2024	17076	DIN.8.060 D	1	16/08/2024
02/08/2024	17997A	631V-981-04	3	08/08/2024
02/08/2024	17043	DIN.8.060 D	1	13/08/2024
30/07/2024	17889	BC 274/33	1	30/07/2024
18/07/2024	17093	TR080069NA	4	23/08/2024

Product Favourites ⑥

Product Code	Total Stock	Price	Buy Now
1CHW/03-JSKF0XX	Out Of Stock	$2204.78	

Recent Orders ⑦

Order No	Order Date	Order Reference #	Total ex gst	Status
17706	09/09/2024	WN	$184.68	On Hold
10002316X	03/09/2024		$87.88	Placed on Hold
17741	03/09/2024	TH07	$84.68	On Hold
172315	29/08/2024	TH07	$273.88	On Hold
17706	15/08/2024	THTTHAC	$191.39	On Hold